

Ahlo 2

Safety, Precaution and Warranty Guide

SAR

This product meets applicable national SAR limits of 1.6 W/kg. The specific maximum SAR values can be found in the **Radio waves** section.

When carrying the product or using it while worn on your body, either use an approved accessory such as a holster or otherwise maintain a distance of 10 mm from the body to ensure compliance with RF exposure requirements. Note that the product may be transmitting even if you are not making a phone call.

Safety and use

We recommend that you read this chapter carefully before using your phone. The manufacturer disclaims any liability for damage, which may result as a consequence of improper use or use contrary to the instructions contained herein.

TRAFFIC SAFETY:

Given that studies show that using a phone while driving a vehicle constitutes a real risk, even when the hands-free kit is used (car kit, headset, etc.), drivers are requested to refrain from using their phone when the vehicle is not parked. Check the laws and regulations on the use of wireless phones and their accessories in the areas where you drive. Always obey them. The use of these devices may be prohibited or restricted in certain areas.

CONDITIONS OF USE:

- You are advised to switch off the phone from time to time to optimize its performance.
- Remember to abide by local authority rules of mobile phone use on aircrafts.
- If your phone is a unibody device, where the back cover and battery are not removable, disassembling the phone will void your warranty. Disassembling the phone can cause bodily injury if the battery is punctured.
- Always handle your phone with care and keep it in a clean and dust-free place.
- Do not allow your phone to be exposed to adverse weather or environmental conditions, such as moisture, humidity, rain, infiltration of liquids, dust, sea air, etc. The manufacturer's recommended operating temperature range is -10°C (14°F) to +45°C (113°F). At over 45°C (113°F), the legibility of the phone's display may be temporarily impaired.

- Do not open, dismantle, or attempt to repair your phone yourself.
- Do not drop, throw, or bend your phone.
- Use only batteries, battery chargers, and accessories which are compatible with your device model.
- Your phone should not be disposed of in a municipal waste. Please check local regulations for disposal of electronic products.
- Remember to make backup copies or keep a written record of all important information stored on your phone.
- Some people may suffer epileptic seizures or blackouts when exposed to flashing lights, or when playing video games. These seizures or blackouts may occur even if a person has never experienced them before. If you have experienced seizures or blackouts, or if you have a family history of such occurrences, please consult your doctor before playing video games on your phone or enabling a flashing-lights feature on your phone.
- Parents should monitor their children's use of video games or other features that incorporate flashing lights on the phones. All persons should discontinue use and consult a doctor if any of the following symptoms occur: convulsion, eye or muscle twitching, loss of awareness, orientation, or movements.
- To prevent possible hearing damage, do not listen at high volume levels for long periods. Exercise caution when holding your phone near your ear while the loudspeaker is in use.
- Transmitters in the 5.925-7.125 GHz band are prohibited from operating to control or communicate with unmanned aircraft systems.

PRIVACY:

Your phone may store personal information in several places, including the SIM card, internal storage, apps, and accounts connected to the device. Before you recycle, return, sell, or give away your phone, remove or back up any information you want to keep, sign out of your accounts, remove the SIM card where applicable, and use the factory reset feature to help erase personal information from the device.

Choose apps and updates carefully and install them only from trusted sources. Some apps may affect how your phone works or may request access to information or features such as account details, call information, location, camera, microphone, contacts, storage, or network resources. Review app permissions and privacy information before installing or using apps.

Bell does not collect personal information through the ahlo device itself. If you use Bell services with the device, Bell's collection, use, and disclosure of personal information is governed by Bell's Privacy Policy. If you use the device with another carrier or third-party service, that carrier or third party's terms and privacy practices may apply.

Application installation and update services are addressed separately in the Application Update Service Statement shown during device setup or made available on the device.

BATTERY:

In accordance with air transportation regulations, the battery of your product is not fully charged. Please charge it before first use.

- Do not attempt to open or puncture the back cover.
- Do not attempt to eject, replace, or open the battery (due to the risk of toxic fumes and burns).
- Do not puncture, disassemble, or cause a short circuit in a battery.
- Do not burn or dispose of a used battery or phone in household rubbish or store it at temperatures above 60°C (140°F), this can result in an explosion or the leakage of flammable liquid or gas. Similarly, subjecting the battery to extremely low air pressure may result in an explosion or the leakage of flammable liquid or gas. Only use the battery for the purpose for which it was designed and recommended. Never use damaged batteries.

This symbol on your phone, the battery, and the accessories means that these products must be taken to collection points at the end of their life:

- Municipal waste disposal centers with specific bins for these types of equipment.
- Collection bins at points of sale.

They will then be recycled, preventing substances being disposed of in the environment, so that their components can be reused.

CAUTION: RISK OF EXPLOSION IF BATTERY IS REPLACED BY AN INCORRECT TYPE. DISPOSE OF USED BATTERIES ACCORDING TO THE INSTRUCTIONS.

CHARGERS:

The included USB cable supports up to 3A charging. Charger not included. For optimal charging performance, we recommend that you use a 33W charger.

Only charge your phone with the included cable or compatible charging accessories, that is compliant with Canadian regulations and international safety standards. Other adapters may not meet applicable safety standards, and charging with such adapters could pose a risk of death or injury. Failure to use compatible charging accessories can cause fire, electric shock, injury, or damage to the device and the accessories.

Note: The AC adapter must be certified with a Limited Power Source output per IEC 60950-1 and/or classified PS2 per IEC 62368-1, rated: 5 Volts DC, maximum 3 Amp; 9 Volts DC, maximum 3 Amp when used with USB PD enabled AC adapter, and up to 11 Volts DC, maximum 3 Amp for USB PD 3.0 PPS enabled AC adapter and qualified per CTIA Certification Requirements for Battery System Compliance to IEEE 1725.

Electronic Information

For more information on Electronic Recycling:

Visit the Electronic Products Recycling Association official website for details:

<https://epra.ca/>

Radio Waves

THIS PHONE MEETS THE GOVERNMENT'S REQUIREMENTS FOR EXPOSURE TO RADIO WAVES.

Your phone is a radio transmitter and receiver. It is designed and manufactured not to exceed the emission limits for exposure to radio-frequency (RF) energy. These limits are part of comprehensive guidelines and establish permitted levels of RF energy for the general population. The guidelines are based on standards that were developed by independent scientific organizations through periodic and thorough evaluation of scientific studies. These guidelines include a substantial safety margin designed to ensure the safety of all persons, regardless of age and health.

The exposure standard for phones employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by public authorities such as the Federal Communications Commission of the US Government (FCC), or by Innovation, Science and Economic Development Canada (ISED), is 1.6 W/kg averaged over 1 gram of body tissue. Tests for SAR are conducted using standard operating positions with the phone transmitting at its highest certified power level in all tested frequency bands.

This device is complied with SAR for general population /uncontrolled exposure limits in ANSI/IEEE C95.1-1992 and had been tested in accordance with the measurement methods and procedures specified in IEEE1528.

Although the SAR is determined at the highest certified power level, the actual SAR level of the phone while operating can be well below the maximum value. This is because the phone is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station antenna, the lower the power output of the phone. Before a phone model is available for sale to the public, compliance with national regulations and standards must be shown.

The highest SAR value for this model phone when tested is 1.19 W/Kg for use at the ear and 1.12 W/Kg for use close to the body.

While there may be differences between the SAR levels of various phones and at various positions, they all meet the government requirement for RF exposure.

Detailed information about this phone, including all reported SAR values, can be found with the Government of Canada Radio Equipment List at <https://smssgs.ic.gc.ca/equipmentSearch/searchRadioEquipments?execution=e2s1>.

by entering IC ID: 6989A-FBONT2401A

The World Health Organization (WHO) considers that present scientific information does not indicate the need for any special precautions for use of phones. If individuals are concerned, they may choose to limit their own or their children's RF exposure by limiting the length of calls, or using "hands-free" devices to keep phones away from the head and body. Additional WHO information about electromagnetic fields and public health is available on the following website: <http://www.who.int/peh-emf>.

ISED Compliance

Innovation, Science and Economic Development Canada (ISED) Notice

ISED, Class B

This device complies with ICES-003 Class B limits.

Your device complies with ISED license-exempt RSS standard(s).

Operation is subject to the following two conditions:

1. This device may not cause interference, and
2. This device must accept any interference, including interference that may cause undesired operation of the device.

The device operates within the band 5150–5250 MHz and is intended only for indoor use to reduce the potential for harmful interference to co-channel mobile satellite systems.

ISED Radiation Exposure Statement

THIS DEVICE MEETS THE LIMITS AS REFERENCED BY

ISED RSS-102 FOR EXPOSURE TO RADIO WAVES

Your device features a radio transmitter and receiver. It is engineered to comply with the general population (uncontrolled) limits for exposure to radio waves (radio frequency electromagnetic fields) as outlined in RSS-102 and Health Canada Safety Code 6. These limits incorporate a substantial safety margin intended to ensure the safety of individuals of all ages and health conditions.

As such, the device is designed to minimize direct contact between the user and its antennas. It is recommended to position the device in an environment where the antennas can maintain a minimum distance from the user, as specified in the regulatory guidelines, for example, by

using a hands-free option such as headphones or the speakerphone. These guidelines are designed to reduce overall exposure to radio waves.

The device has undergone rigorous testing and has been certified to meet the applicable regulations during the radio certification process. Your phone is equipped with a built-in antenna. For optimal operation, you should avoid touching it or degrading it.

As mobile devices offer a range of functions, they can be used in positions other than against your ear. In such circumstances the device will be compliant with the guidelines when used with a headset or USB data cable.

If you are using another accessory ensure that whatever product is used is free of any metal and that it positions the phone at least 10 mm away from the body.

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TCL T807M Bluetooth Design Number Q364697



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(1) May not be available in all countries.

You have purchased a product which uses the open source (<http://opensource.org/>) programs mtd, msdosfs, netfilter/iptables and initrd in object code and other open source programs licensed under the GNU General Public Licence and Apache Licence.

You may download the source codes from <https://sourceforge.net/projects/tcl-mobile/files/>. The provision of the source code is free of charge from the internet.

Hearing Aid Compatibility (HAC)

This device is hearing aid-compatible as determined by ANSI C63.19-2019 and waiver DA-23-914. The lowest conversational gain is 7.71 dB with a hearing-aid, and 12.12 dB without a hearing-aid, using telecoil coupling capability.

A handset that demonstrates compliance to ANSI C63.19-2011 shall be rated in accordance with section 20.19(b)(2)(i) M and T ratings. The 2019 ANSI C63.19 standard does not use this rating system nor do any test standards exist for any wireless technologies that transmit above 6 GHz. Therefore, 5G NR mm wave frequency bands cannot be tested. Instead, this standard uses the conversational gains for the device's hearing aid compatible capabilities.

This device has been tested and certified for use with hearing aids for some of the wireless technologies that it uses. However, there may be some newer wireless technologies used in this phone that have not been tested yet for use with hearing aids. It is important to try the different features of this phone thoroughly and in different locations, using your hearing aid or cochlear implant, to determine if you hear any interfering noise. Consult your service provider or the manufacturer of this phone for information on hearing aid compatibility. If you have questions about return or exchange policies, consult your service provider or retailer.

The table below shows the wireless technologies (including frequencies/bands by air interface and codec) that were tested or not tested.

Air Interface	Bands	Codec	HAC		
			RF	T-coil	Volume control
LTE/NR/ WIFI	LTE:2/4/5/7/12/13/14/ 17/25/26/30/38/40/ 41/42/48/66/71 NR:2/5/7/12/14/25/ 26/30/38/40/41/48/ 66/70/71/77/78 WIFI:2.4GHz,UNII1/2A/ 2C/3/5/6/7/8	EVS- NB/ WB	Yes	Yes	Yes
		AMR- NB/ WB	Yes	Yes	Yes ⁽¹⁾
		EVS- SWB, Opus	Yes	Yes	No
UMTS/ GSM	GSM850/1900 UMTS: II/IV/V	EFR (GSM only)	Yes	Yes	Yes ⁽¹⁾
		AMR- NB/ WB			
		Opus	Yes	Yes	No
(1) According to FCC waiver DA 23-914, Hearing Aid compatibility only partially tested for the conversational gain					

General information

Protection against theft ⁽²⁾

Your phone is identified by an IMEI (phone serial number) shown on the packaging label, on the SIM Card Tray and in the phone's memory. We recommend that you note the number the first time you use your phone by entering *#06# and keep it in a safe place. It may be requested by the police or your carrier if your phone is stolen. This number

allows your phone to be blocked in Canada and will deter a third person from using it with a cellular network, even with a different SIM card.

Disclaimer

There may be variations between the user guide description and the phone's actual functionalities due to differences in software versions or specific carrier services. Ahlo reserves the right to make necessary improvements and changes, including corrections for typographical errors, inaccuracies in current information, or device enhancements, without prior notice.

This phone may include services, applications, and software in executable or source code form provided by third parties for incorporation into the device. Subject to applicable law, all third-party services in this phone are

provided "as is," without any warranty, whether express or implied.

Your phone has the ability to download, store, and forward additional content. The use of such content may be restricted by the rights of third parties, including applicable copyright laws. You are responsible for any additional content you choose to download, store, share, or forward using the phone.

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Warranty

Ahlo mobile phones are covered by a limited warranty for a period of 2 years from the date of purchase, or longer if required by law.

For comprehensive warranty details, kindly visit our website at <http://ahlo.ca/warranty>

Contact Us

For inquiries related to this ahlo mobile phone, please visit: <http://ahlo.ca>